OFFICIAL VULCAN CRANES WEBSITE

All products displayed on the Website may be available for sale from Vulcan Cranes corporations or official Vulcan Cranes distributors and recognized agents.

To ensure authenticity, genuine Vulcan Cranes products are sold exclusively through Vulcan Cranes corporations or official Vulcan Cranes distributors and recognized agents. Vulcan Cranes does not sell machines directly from the Website and cannot ensure the authenticity of machines sold online. Vulcan Cranes invites you to send your request via our official Vulcan Cranes website or to visit your nearest official Vulcan Cranes distributor.

Vulcan Cranes reserves the right at all times to modify its models featured on the Website. While Vulcan Cranes has tried to accurately display shapes and colors of its products on the website, the final product can have a different appearance. Product appearance and product specifications can be changed and modified without prior notice.

Any addition or substitution of parts or accessories with those not manufactured by Vulcan Cranes, as well as any alteration, modification or other material change made to or on Vulcan Cranes products by a third party not authorized by Vulcan Cranes cancels the warranty. Vulcan Cranes does not approve any modification made by non-authorized third parties on the Vulcan Cranes products, including the addition of verbal and graphic elements, as well as any customization activity. These modifications may harm the quality and the integrity of the Vulcan Cranes products.

All intellectual property rights such as trademarks, trade names, designs and copyrights are reserved and are exclusively owned by Vulcan Cranes.

Privacy policy

Vulcan Cranes respects your right of privacy and is committed to maintaining your confidence and trust. This Privacy Policy (the “Policy”) describes the privacy practices of the VULCAN-CRANES.COM website (the “Website”). The Policy applies to all the types of information collected from you while you are using the Website and to the way in which Vulcan Cranes uses and shares this information.

Please read the following carefully to understand our policies and practices regarding the treatment of personal information. This Policy does not apply to the information you provide to Vulcan Cranes or to the information that Vulcan Cranes may collect offline and/or through other means. It also does not apply to the information collected by another affiliated or third party website or application that may link to or be accessible from the Website.

Your Consent

By using the Website, you agree that whenever you submit personal information via the Website, Vulcan Cranes can collect, use, and disclose that information in accordance with this Policy.

Information Collected from You

Vulcan Cranes does not collect your personal information from you without your knowledge or permission and does not ask you for such information to access and use the Website.

Like many websites, the Website may actively collect and store personal information that you supply voluntarily while on the Website, including sharing webpages via e-mail or by permitting you to communicate directly with Vulcan Cranes via e-mail in connection with the Website.

Vulcan Cranes may collect the following information from you:

- The personal information you voluntarily provide to Vulcan Cranes, such as your full name and email address.
- Passive information collected as you use the Website, which may include your IP address, cookies and web beacons.

Information you voluntarily provide:

- Personal information that you provide when prompted by the Website. This includes certain functions on the Website, such as sending a message via email to yourself or someone else regarding Website-related content. If you wish to use this feature, you

may provide Vulcan Cranes with your or your friend's e-mail address so that we can facilitate the sending of the message.
- Records and copies of your correspondence (including e-mail addresses), if you contact Vulcan Cranes.

Information such as IP addresses, cookies and web beacons:

- As you navigate through the Website, certain information may be passively collected (that is, gathered without you actively providing the information). Vulcan Cranes may collect information about your computer and internet connection, including your IP address, operating system and browser type, for system administration and to report aggregate information to the advertisers. This is statistical data about the users' equipment, browsing actions and patterns, and does not identify any individual.
- The Website may use "cookies" to collect information about how the Website is used which allows Vulcan Cranes to enhance your experience and the Website's user friendliness. A "cookie" is a bit of information that a web browser can store on your hard drive that helps the Website remember information about you and your preferences. A cookie cannot retrieve any other data from your hard drive, pass on computer viruses, or capture your e-mail address. If you are simply browsing the Website, a cookie only identifies your browser.
- Pages of the Website may contain electronic images known as web beacons (also referred to as single-pixel gifs) that permit Vulcan Cranes to count users who have visited those pages and for other related Website statistics (for example, recording the popularity of certain Website content and verifying system and server integrity). Web beacons are not used to access your personal information and data on the Website and are only used to compile aggregated statistics concerning use of the Website.

The Website is not intended for children under the age of 13. No one under the age of 13 may provide personal information and data to the Website and Vulcan Cranes will not knowingly collect information from Website visitors in this age group.

Use and Disclosure of Information and Personal Data

Subject to the terms of this Policy, Vulcan Cranes may use your information and personal data to improve the content of the Website, to customize the Website to your preferences, to communicate information to you (if you have requested it), for our marketing and research purposes, and for the purposes specified in this Policy. Any information and personal data you provide through the Website will not be sold, rented or published.

In addition, Vulcan Cranes may disclose your information and personal data to third parties listed below, all of which agree to treat it in accordance with this Privacy Policy:

- Vulcan Cranes subsidiaries and affiliates;
- Contractors and service providers Vulcan Cranes uses to support its business and its Website, i.e. technical support, official Vulcan Cranes distributors, etc.;

Finally, when required by applicable laws or court orders, Vulcan Cranes may disclose your information and personal data.

Security

Protecting your information and personal data is of primary concern to Vulcan Cranes. The information and personal data that is collected is stored on secure servers and Vulcan Cranes otherwise takes reasonable precautions to protect it.

However, Vulcan Cranes cannot warrant and does not represent that our level of security meets or exceeds any specific standards. No internet transmission is 100% secure, nor is stored data free from vulnerabilities. Vulcan Cranes cannot guarantee the security of the Website, databases or services, nor can Vulcan Cranes guarantee that the personal information you supply will not be intercepted while being transmitted over the internet. Vulcan Cranes is not responsible for the actions of third parties.

Right of Access, Modification, Correction and Removal

You have the right to access, modify, correct and remove your personal information and you may contact Vulcan Cranes at any moment in this regard.

Changes to This Privacy Policy

Vulcan Cranes reserves the right to modify, alter or otherwise update this Policy from time to time and you agree to be bound by such modifications, alterations or updates. If this Policy changes, the revised policy will be posted on the Website. Please check back periodically and/or before you provide any personally identifiable information.

Contact Vulcan Cranes

If you have any questions or concerns regarding this Policy or our privacy practices, please contact us by filling out the contact form on our website or by writing to:

VULCAN CRANES BV
Goeman Borgesiuslaan 77
3515 ET Utrecht
The Netherlands
Tel: +31 626 966 816
KVK: 85185590

Terms of use

Your access and use of the website VULCAN-CRANES.COM (the “Website”) is subject to the following terms and conditions and all applicable laws. By accessing and browsing the Website, you accept without limitation or qualification this Terms of Use Agreement.

Vulcan Cranes’ Copyrights and Trademarks

Vulcan Cranes owns the Website. Vulcan Cranes owns or has rights to all of the wallpaper, icons, characters, artwork, images, graphics, music, text, videos, software and other content of the Website (the “Content”), and all HTML, CGI and other code and scripts in any format used to implement the Website (the “Code”). The Content and Code of the Website are protected by copyright. Except as set forth herein, you may not copy, modify, upload, download, transmit, re-publish, display for redistribution to third parties for commercial purposes, or otherwise distribute any Code or Content from the Website without the prior written agreement of Vulcan Cranes. You may not use the Content or Code from the Website for any purpose other than those set forth herein.

All names, logos and trademarks which appear on the Website are the property of Vulcan Cranes. You may not use them in any manner which is likely to cause confusion or in any other way without the prior express written permission from Vulcan Cranes.

Your failure to comply with this Terms of Use Agreement will constitute breach of contract and will violate Vulcan Cranes' copyright, trademark and other proprietary and intellectual property rights. You may print in hard copy portions of the Website for non-commercial purposes only.

Liability: No Warranties or Representations

While Vulcan Cranes makes its best efforts to include accurate and up to date information on the Website, it makes no warranties or representations with respect to the content of the Website, which is provided "as is". To the fullest extent permitted by law, Vulcan Cranes shall not be liable in any manner for direct, indirect, incidental, consequential, loss of data, income or profit, punitive damages and/or claims of third parties resulting from the use of, access to, or inability to use the information and/or the products offered on the Website or any damages arising out of or in connection with the use of the Website. Furthermore, Vulcan Cranes assumes no responsibility and shall not be liable for any damages to or viruses that may infect your computer equipment or other property on account of your access to, use of or browsing in the Website or your downloading of information from the Website.

The invalidity of any term, condition or provision of the Terms of Use Agreement shall not affect the enforceability of those portions of the Terms of Use Agreement deemed enforceable by applicable courts of law.

Privacy

Please read the Privacy Policy which governs the manner in which Vulcan Cranes will handle any personal information that you provide.

Links and Third Party Websites

Vulcan Cranes is not responsible for the content of any site linked to or from the Website. Linking to any other website is entirely at a user's own risk. While Vulcan Cranes may provide links on the Website to other sites, the inclusion of such links is solely for the convenience of the user. Vulcan Cranes makes no representations and

disclaims all warranties, express and implied, as to the accuracy, validity, suitability, legality or otherwise of any materials or information contained on such sites.

Revisions

Vulcan Cranes may at any time revise the terms and conditions contained in the Terms of Use Agreement by updating this posting. You accept any revisions and should periodically visit this page to review the current terms and conditions which apply to your use of the Website.

Jurisdiction

Any dispute over the content or use of the Website shall be governed by the substantive laws of The Kingdom of The Netherlands and the jurisdiction and venue of any such action shall be vested solely before the ordinary courts of The Kingdom of The Netherlands.

This Terms of Use Agreement was last updated November 2023.